

MyOhioHealthy.com

A Personal Online Gateway

MyOhioHealthy.com is a personal online portal to detailed claims data, out-of-pocket expense tracking, dedicated customer service with speedy responses to your important questions, and much more.

You can visit the portal to your health plan when it fits your busy schedule—at anytime of the day or night.

Take advantage of all that MyOhioHealthy.com has to offer:

CLAIM LOOKUP AND ACCOUNT BALANCES

- View claim details
- Use a variety of filtering and sorting capabilities to help you find specific claims faster, including the ability to sort by patient status, type or service date

SITE SECURITY AND LOGIN

- Intense security protects members' information
- Create separate logins for family members, and have the ability to block certain information from other members of the household

ONLINE MESSAGE CENTER

- Gain quick, direct access to customer service
- Immediately send questions about a specific claim while viewing it
- Select certain topics so that your important questions are delivered to the appropriate department and answered as quickly as possible

VIEW CUSTOM CONTENT:

- Tailored messages from your employer when needed
- View links and resources relevant to your coverage

ELECTRONIC EOBs

- View information on medical claims and payments made by OhioHealthy with secure electronic explanations of benefits (EOBs)
- Receive a secure e-mail automatically when electronic EOBs become available
- Update the e-mail address receiving secure electronic EOBs at any time

RECEIVE E-MAIL ALERTS

- When electronic EOBs are available to view
- When you have a Message Center reply

For access to the portal to your health plan, you must first register at MyOhioHealthy.com.