

## Utilization Management Locations and Hours of Operation

### Health Care Management Hours of Operation and Live Phone Coverage:

Pacific Standard Time:	08:00am - 5:00pm
Mountain Standard Time:	08:00am - 6:00pm
Central Standard Time:	08:00am - 7:00pm
Eastern Standard Time:	08:00am - 8:00pm

### Address and Contact Numbers:

Luminare Health  
Health Care Management  
PO Box 83301  
Lancaster, PA 17608-3301

**Phone:** 717-295-9201  
**Toll Free:** 800-223-3943 (Main)  
**Toll Free:** 800-480-6658 (HCM Dept.)  
**Fax:** 717-295-9368 (Claims)  
717-295-1208 (HCM UM Review)