

Know Where to Go for Care

It's important to know the right place to get the care you need. For example, the ER is the most expensive place to receive care and a non-emergency visit could mean higher out-of-pocket expenses. Knowing what your options are could save you time and money.

YOUR DOCTOR'S OFFICE



When minor injury or illness strike, schedule an appointment with your doctor. They can help coordinate any additional care you may need.

- Health screenings
- Immunizations
- Cold or flu symptoms
- Sinus problems
- Sore throat
- Specialty care

Average cost of visit:

\$140*

URGENT CARE



When you need care quickly without an appointment, visit an urgent care facility. Doctors are ready to treat your non-emergency symptoms.

- Animal/insect bites
- Cuts requiring stitches
- Ear infections
- Severe nausea or diarrhea
- Cold and flu

Average cost of visit:

\$180*

EMERGENCY ROOM



If you are experiencing symptoms that are life threatening, don't wait! Call 911 or head to the nearest emergency room.

- Chest pain
- Difficulty breathing
- Sudden dizziness
- Broken bones
- Head injuries

Average cost of visit:

\$1,900*

TELEMEDICINE



Avoid the wait! Get 24/7 on-demand care from board-certified doctors either by phone or video chat.

- Allergies
- Cold or flu symptoms
- Headaches
- Rash
- Sore throat

Average cost of visit:

\$0-\$55**

* Averages are based on claims data and are not tied to a specific condition or treatment. Cost of visits will vary depending on plan benefits.

**Dependent on individual health plan benefits.

For more information on healthcare coverage through your medical plan, call Wellstar Health Plan concierge team at 1-833-932-3912 or call the number on your ID card.