

Employer and Consumer Experience

HRA and FSA Services



Employer Experience

- **Employee Portal:** Online lookup helps employers respond to employees' questions and issues
- **Reporting:** Many reports and notifications, are available via email and the self-service employer portal

Consumer Experience

- **Automated Communications:** Statements and notifications are easily accessible via email, consumer portal and mail when necessary
- **Reimbursement Options:** Members have the option to be reimbursed by a debit card, check, direct deposit, or auto reimbursement (automatic reimbursement of medical claims processed by EVHC)

Consumer Portal/Mobile App*

- Fully manage accounts electronically
- Check available balances
- Access account details
- Check claims requiring receipts
- Submit claims for your Benefit Spending Accounts
- Submit receipts using mobile device camera*
- Enter and view expense info via the Dashboard
- Report lost or stolen debit cards

* Only available on the Mobile App

