



BlueCross BlueShield
of New Mexico



Transferring Your Portal Access

Blue Cross and Blue Shield of New Mexico is the new benefits administrator for your employee health benefit plan.

Your previous myLuminareHealth.com member portal registration has been transferred to your new secure online member portal, myBlueElementNM.com.

You just need to complete a few quick steps to finish your myBlueElementNM.com set-up. You will only have to do these steps once.

myBlueElementNM.com lets you manage your benefit plan anytime, from anywhere:



See status of deductible and out-of-pocket max



Access digital copy of ID card(s)



View family information and benefits



View explanations of benefits (EOBs)



View and filter claims



Connect with customer service

Complete Your Registration

Registering for myBlueElementNM.com is easy and only takes a few minutes.

If you have previously used myLuminareHealth.com, follow the steps below to login, create your new account, and tie it to your old account.

1. Login

Go to myBlueElementNM.com and login in with your existing username and password.

2. My Profile

Once you're logged in, select the **My Profile** tab at the top.

3. Login

Click **Registration**.

4. Login

Use the information on your new member ID card to complete the prompts.

You're done!

If you have NOT previously used myBlueElementNM.com, or myLuminareHealth.com follow the steps below to create your account.

1. Go to myBlueElementNM.com and login in with your existing username and password.

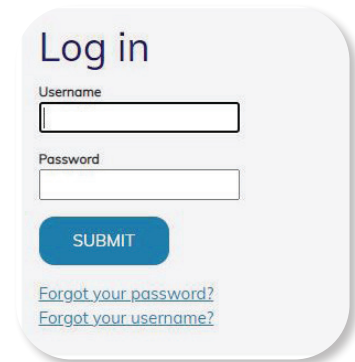
2. Create Account

Select **Create Your Account** in the **Participant** section

3. Finish Up

Use the information on your new member ID card to complete the prompts.

You're done!

A screenshot of a web login form titled "Log in". It features two input fields: "Username" and "Password". Below the password field is a blue "SUBMIT" button. At the bottom of the form, there are two links: "Forgot your password?" and "Forgot your username?".

TIP: If you don't remember your login information, click the "Forgot your password/username?" links and follow the prompts.

If you have any questions, just call the number located at the top of your ID card.