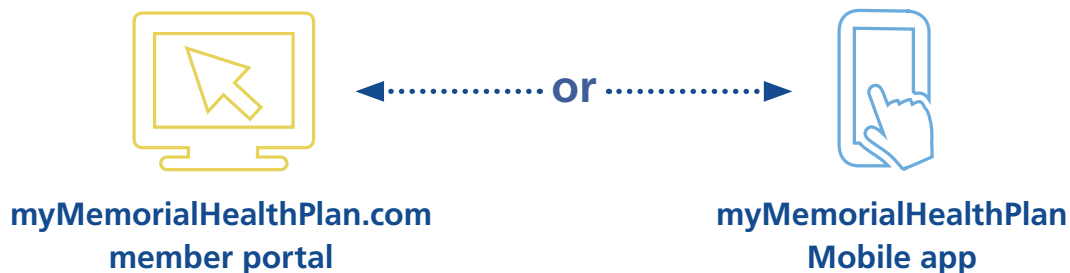


# Access Your ID Card Online

**Did you know that you don't need your physical ID card to use your health benefits?**

You can access your Memorial Health Plan ID card anytime, from anywhere (including your doctor's office) via:



## Using myMemorialHealthPlan.com Member Portal

### ► Step 1:

Go to **myMemorialHealthPlan.com** member portal and log in. If you've never used the portal before, you will have to complete a quick one-time registration process.

**Register here**

**Log in here**

The screenshot shows the Memorial Health Plan member portal interface. At the top left is the Memorial Health Plan logo. A dark blue header bar spans the top. On the right side of the header is a link for "Español". The main content area is divided into two primary sections: "Log in" on the left and "Register" on the right. The "Log in" section contains fields for "Username" and "Password", a "SUBMIT" button, and links for "Forgot your password?" and "Forgot your username?". The "Register" section is titled "Register" and lists three user types: "Participant" (Find a doctor, check claim status, manage your health and more.), "Employer/Client" (Manage employee coverage and eligibility, view claims and view reports.), and "Broker" (Keep tabs on your clients' plan and access reports.). Each user type has a "CREATE YOUR ACCOUNT" button. A dotted arrow points from the "Log in here" text to the "Log in" section, and another dotted arrow points from the "Register here" text to the "Register" section.

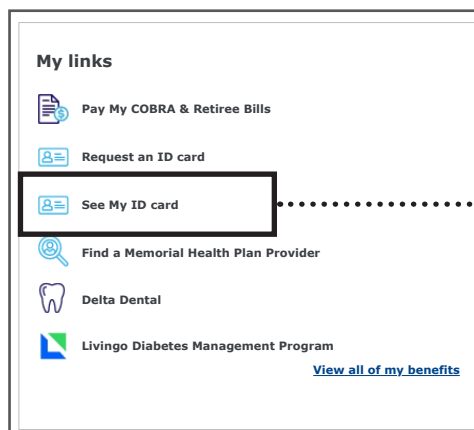
Continued on page 2 ►

## Using myMemorialHealthPlan.com Member Portal (continued)

### ► Step 2:

Go to the **My Links** section of your home page. Click the See My ID Card link.

**NOTE:** The links in your **My Links** section and the details on your ID card will vary depending on your specific plan benefits.



Sample card only; information on your card will vary depending on your plan.

## Using myMemorialHealthPlan Mobile App

You can also access your ID card via our mobile app, **myMemorialHealthPlan Mobile**, available for free download from the Apple App Store or Google Play.



If you have any questions, just call the number at the top of your current ID card or send us a message via myMemorialHealthPlan.com.

