

A Member's Guide To Registering on myOhioHealthy.com



To register as a member on myOhioHealthy.com for the first time, you will need to follow these steps:

Step One: Create an Account

Go to **myOhioHealthy.com** and select the **Create Your Account** button under the Participant section.

Each plan member will need to create their own account.

The screenshot shows the myOhioHealthy.com registration page. On the left is the 'Log in' section with fields for Username and Password, and links for 'Forgot your password?' and 'Forgot your username?'. On the right is the 'Register' section with four options: Participant, Broker, Employer/Client, and Provider. Each option has a description and a 'CREATE YOUR ACCOUNT' button. A green arrow points from the 'Log in' section to the 'Register' section. A green circle highlights the 'Español' link in the top right corner.

Also available in Spanish.

Note: If at any time, you forget your username or password, you can select the appropriate link under the login button on the home page, and then follow the prompts.

The screenshot shows the myOhioHealthy.com registration page in Spanish. On the left is the 'Iniciar sesión' section with fields for 'Nombre de usuario' and 'Contraseña', and links for '¿Olvidó su contraseña?' and '¿Olvidó su nombre de usuario?'. On the right is the 'Registrarse' section with four options: 'Integrante', 'Agente', 'Empleador/Cliente', and 'Proveedor'. Each option has a description and a 'CREE SU CUENTA' button. A green arrow points from the 'Iniciar sesión' section to the 'Registrarse' section.

Step Two: Activation

- Enter the required fields with information from your ID card.
- Click **Next**.

The screenshot shows the myOhioHealthy.com activation page. It has the heading 'Activation' and 'Let's get started!'. Below this is a note: 'To keep this simple, all of the fields below are required.' There are four input fields: 'Your Member ID or SSN' (with value 012345678), 'Your Last Name' (with value Sample), 'Your ZIP/Postal Code' (with value 12345), and 'Your Date of Birth' (with value 01/01/1970). A green arrow points to the 'NEXT' button at the bottom.

Step Three: Provide Your Consent

Click **I agree** to accept the consent to electronic signatures and communications and terms and conditions.



Consent

 **Provide your consent.**

To continue, please agree to the terms below.

CONSENT TO ELECTRONIC SIGNATURES AND COMMUNICATIONS AND TERMS AND CONDITIONS

I AGREE **I DECLINE**

Step Four: Contact Information

Enter your contact information in the fields below. You must enter your email address and at least one phone number.

Communication

 **Enter your contact information.**

You must enter your email address and at least one phone number.

Email Address
email@email.com

Mobile Phone
555-555-1212

Alternate Phone
555-555-1212

Would you like to receive electronic communications?

Step Five: Verification

- Click **Start** next to the communication method you would like to verify and a code will be sent to the email address or mobile phone number you provided.
- Enter the verification code in the indicated field.
- Click **Next** to continue.

Verification

 **We will need to verify your information before continuing.**

Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided.

Please enter the verification code that has been sent to your Mobile Phone in the field below.

Email Address
email@email.com **START**

Mobile Phone
847-000-0000 **START**

Verification Code
 VERIFY

Step Six: Personalization

Create your profile by choosing a user name and password. Answer three security questions and click **Next**.

Personalization

 **Create your profile.**

User Name

Password
At least 8 characters 

Re-enter Password
Confirm password

Let's keep this secure — answer these 3 security questions.

Remember your answers as you will use these questions in the future if you forget your password!

Select a security question

Once you're registered on this site, please be sure to bookmark it as a favorite, and return directly to myOhioHealthy.com for all future visits.