



Is it in-network? Check to see to save money.

Keeping your health care in-network helps keep costs down and keeps you feeling your best—financially and physically. Your provider and Wellstar Health Plan (that's us, your health benefit plan administrator) are here to help you understand your healthcare and your medical benefit plan.

Lab Work

When your doctor recommends a test:



Log on to the Wellstar Health Plan member portal at wellstarhealthplan.org to check if the lab facility is in your network. You can also call Wellstar Health Plan's concierge team at the number located on the top of your ID card.



If the facility is not in your network, call your doctor. Ask them to recommend another facility that is in your network.

Planned Surgeries

If your doctor recommends a non-emergency surgery:



Ask your doctor for details about the surgeon, the surgery center, the anesthesiologist and anyone else associated with the procedure.



Call Wellstar Health Plan at the number located on your ID card. We will help you make sure everyone is in your network.



If they are not in your network, call your doctor for in-network recommendations.



Many surgical procedures require pre-certification. This is the process to determine whether the proposed services are medically necessary for purposes of determining benefits under your medical benefit plan. Make sure your doctor calls for pre-certification before the procedure.

If you have any questions, call the Wellstar Health Plan concierge team at 1-833-932-3912.

