



BlueCross BlueShield
of New Mexico

Making a COBRA Payment

We offer several convenient options for submitting a COBRA payment:

Online Payment Tool via myBlueElementNM.com

Step 1

Go to www.myBlueElementNM.com

Step 2

On the home screen under My Links, click on "Pay My COBRA Bill."

Note: The link will not appear until the COBRA Election Form has been received and processed.

Step 3

Enter your ACH or credit card information by selecting "My Profile" then "Payment Methods."

Step 4

Select a payment option:

1. Make a one-time payment or print a coupon to mail with your payment by selecting "Pay My Statement."
2. Set up recurring first of the month payments by selecting "My Profile" and "Auto-Pay."
3. Set up recurring monthly payments where you choose the payment date by selecting "My Profile" and "Recurring Scheduled Payments."

NOTE: Your payment deduction will display on your bank statement as "COBRA/Retiree Billing Premium."

Important: You may be assigned a new ID number, which will be reflected on your new ID card. If a new ID number is assigned, you will need to access the payment link under your new ID.

If you prefer to send in your first payment with your enrollment form (to the PO Box address above), you must pay by check, money order or cashier's check. It should be made payable to Blue Cross and Blue Shield of New Mexico.

Once your enrollment has been processed along with your first payment, then you can access the online payment tool using the instructions above.

Check or Money Order

Step 1

Make check or money order payable to
Blue Cross and Blue Shield of New Mexico.

Step 2

Enter your member ID in the memo line of the check or money order.

Step 3

BCBSNM COBRA
75 Remittance Drive
Dept. #92142
Chicago, IL 60675-2142

NOTE: To pay via overnight or expedited pay by check or money order, contact us for instructions using the email or phone number below.

For assistance, please contact COBRATeamHB@LuminareHealth.com or 855.580.4838.

Luminare Health is a separate company that has contracted with Blue Cross and Blue Shield of BCBSNM to administer some products and services.

BCBSNM makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.

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