

Navigating your ID card

Your medical ID card provides you and your doctors with a quick and easy way to confirm important details about your health coverage and who is included on your plan. **Here's what you need to know:**

Front of Medical ID Card

The Member section displays

- Your employer's name, group number, and plan type
- Your name and unique ID

The Medical Plan section displays

- Contact information for your Primary PPO network
- Medical copay amounts

The Pharmacy Plan section displays

- Contact information for your Pharmacy Benefits Manager
- Rx Bin, Rx Group, and PCN numbers

 Questions? 800.311.3842 www.myevhc.com	
Member Member: JOHN SMITH Member ID: E1XXXXXXX Employer: ABC Company Group #: XX0000	Medical Plan   www.network.com www.network.com
Pharmacy Plan RXBIN: XXXXXX RXPCN: XXX RXGRP: XXXX www.pbm.com Member: 800.123.4567 Pharmacist: 800.123.4567 Retail Copays: Generic \$10 / Preferred \$20 / Brand \$30 Mail Order: Generic \$40 / Preferred \$50 / Brand \$60	Copays Office Visit \$10 / Specialist \$20 In-Network Deductible \$1,000 Indiv / \$2,000 Fam Out-of-Network Deductible \$3,000 Indiv / \$4,000 Fam In-Network OOP Max \$5,000 Indiv / \$6,000 Fam Out-of-Network OOP Max \$7,000 Indiv / \$8,000 Fam

Back of Medical ID Card

The Medical Claims Submission tab displays

- Payer ID for electronic claims submission
- Mailing address for claims submission

The Eligibility section displays

- Contact information for verifying eligibility and benefits, and checking on the status of a claim

Medical Claims EDI: Payer ID 12345 Mail: Your Claims Submission Address P.O. Box 1234 Anytown, US 12345-6789 Claim Status Inquiry: Payer ID 12345	Eligibility & Benefits EDI: Payer ID CBSMD www.myevhc.com <i>This card does not guarantee eligibility or payment.</i>
Care Management PRE-CERTIFICATION REQUIRED Call 800.311.3842 for authorization. You or your physician are responsible to call: • 15 days prior to all non-urgent care • elective admissions • prior to home healthcare services Failure to call may result in a reduction of benefits. NOTIFICATION REQUIRED • Within 48 hours or the next business day of an urgent care admission	

Your medical ID card includes a customer service phone number you can call if you have questions about your benefits.

