



BlueCross BlueShield
of Illinois

Let's Chat

24/7 Support At Your Fingertips

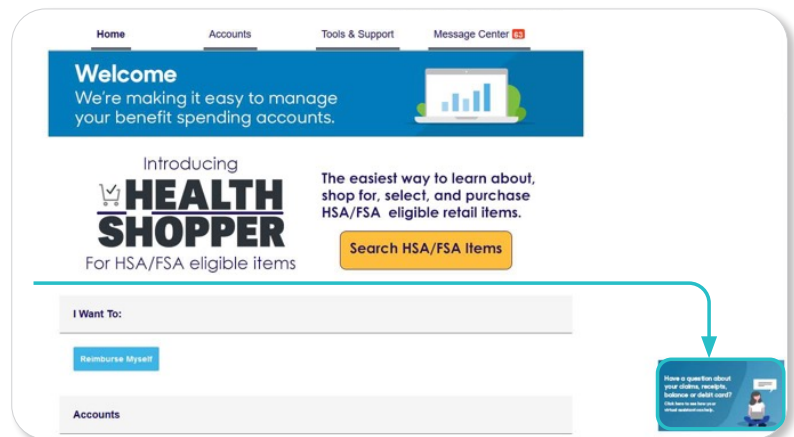
The Let's Chat virtual assistant provides instant Benefit Spending Accounts customer support (24/7). This AI-driven chat feature is available now on the Benefit Spending Accounts Consumer Portal.

How Do I Use Let's Chat On The Member Portal?

Sign into www.myBlueElementIL.com

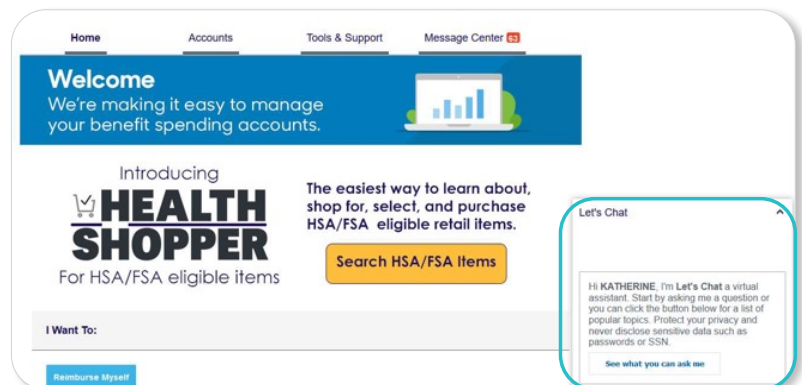
Under **My Links**, click **Benefit Spending Accounts**.

Click the **Let's Chat** icon on your home page.



In The Let's Chat Window, You Can:

- Ask a question
- Browse popular topics
- Get help with claims, receipts, balance, debit card, and more!



For questions about the portal, give us a call at 877-267-3359. We're here to help.

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