



Make Wellstar Health Plan Concierge Your First Call

The Wellstar Health Plan concierge team is your one call for all your benefits.
Day or night. Every day.

Get 24/7 support with:

Benefits Navigation

- Claims, eligibility, precertification, ID cards, and more
- Understanding medical bills and explanation of benefits (EOBs)
- Finding a doctor and after hours care
- Connecting with voluntary benefits and employee assistance programs (EAP)

Member Advocacy

- Billing issues or questions
- Resources and support for a new or complicated diagnosis
- Setting up delivery of prescriptions
- Negotiating out-of-pocket expenses

In addition to 24/7 support, you can schedule a 20 minute virtual phone or video consultation.
Scan the QR code to schedule.



Contact the Wellstar Health Plan concierge team by calling 1-833-932-3912.

