



Access Your Benefit Spending Accounts From Anywhere

Access your Benefit Spending Accounts from your mobile phone or tablet with our mobile app.

Download the **Benefit Spending Accounts mobile app** for free from the App Store or Google Play to access your Benefit Spending Account(s) right at your fingertips! Just look for the green icon with the dollar sign.

Your employee ID number is your username for the app. You can find your employee ID on your EVHC ID card. Your password is your zip code + the last 4 digits of your social security number.

The **Benefit Spending Accounts app** shows account details, provides 24/7 access, and much more!

- Manage Benefit Spending Accounts from mobile devices
- Check available balances
- Use “Quick View” to see key account info
- Check claims requiring receipts
- Submit receipts using mobile device camera
- Electronically submit claims to your Benefit Spending Account(s)
- Enter & view expense info via the Dashboard
- Report a debit card lost or stolen
- Receive text message alerts
- Ask a question or contact customer service

After downloading the app, you'll have to complete a quick initial registration.

1. Select New Username and Password

Once you're signed in for the first time, you'll select a new username and password. When you're done, tap **Submit**.

The screenshot shows two stacked forms. The top form is titled 'Change Username' and has a 'Username*' field with the text 'zz0000000' and a right arrow. Below it is a note: 'Your username may contain alphanumeric characters and'. The bottom form is titled 'Change Password' and has a 'New Password*' field with masked characters '*****' and a right arrow. Below that is a 'Confirm Password*' field with masked characters '*****' and a right arrow. At the bottom of the second form is the text 'The password must:' followed by a right arrow. Both forms have a '< Back' button at the top left and a 'Submit' button at the top right.

2. Log In

After updating your username and password, log into the app using your new information.

The screenshot shows a login screen with a status bar at the top showing the time 9:13 and signal icons. Below the status bar is a '< Back' button. There are two input fields: the first contains the username 'zz0000000' and the second is labeled 'Password'. At the bottom is a large button labeled 'SAVING...'.

3. Answer Security Questions

After logging in, select three security questions in case you ever forget your password.

REMEMBER:

Choose questions and answers you won't forget! When you're done, tap **Submit**.

The screenshot shows a 'Security Questions' screen with a '< Back' button at the top left and a 'Submit' button at the top right. Below the title is a prompt: 'Please enter an answer to any 3 security questions to complete your account setup.' There is a list of ten questions, each with a right arrow for selection: 'What is the model of your first car?', 'What is your mother's maiden name?', 'What was your first pet's name?', 'What is your paternal grandmother's name?', 'What is your maternal grandfather's name?', 'What was your first job?', 'What city were you born in?', and 'What is the first name of your spouse's mother?'. The last question is partially cut off.

4. Set A Passcode

A passcode lets you to access the app quickly without having to enter your password every time.

Pick a 4-digit code you'll remember. After you confirm your passcode, you're all done!

The screenshot shows a 'Please Create Your Passcode' screen with a '< Back' button at the top left. Below the title are four empty boxes for entering the passcode digits. At the bottom is a numeric keypad with digits 1-9 and 0, each with its corresponding letters (e.g., 2 has ABC, 3 has DEF, etc.). There is also a backspace button with a left arrow.

The Benefit Spending Accounts mobile app is available for both Apple and Android devices. Download the free mobile app to take advantage of easy access to your Benefit Spending Account(s)!



Benefit Spending Accounts
Luminare Health Benefits, Inc.

