

OhioHealth[®]

Life is better when health plan and provider work together

OhioHealth provides members like you with unique access to the care and programs you need, making your healthcare journey simpler to navigate.



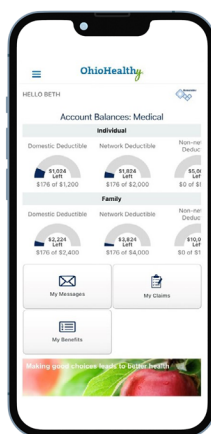
Activate your OhioHealth account.
Get started at OhioHealthyPlans.com.



Put your benefits in your pocket.

Through the OhioHealth personalized mobile app, you can quickly and easily manage your health benefits right from your smart device.

Search “myOhioHealthy” in the Apple store or in Google Play.



Did you know that you don't need your physical ID card to use your health benefits?

You can access your OhioHealth ID card anytime, from anywhere.

STEP 1 Log in to your OhioHealth account or app.

STEP 2 Go to the “My Links” section in the OhioHealth portal and click the “See My ID Card” link. In the app, just select the “My ID Card” button on the home screen.

If you have questions about your plan, connect with an OhioHealth Member Advocate by calling (855) 571-1378.

Stay in-network and save!

- Find the in-network providers you need by visiting OhioHealthyPlans.com and clicking on “Find Care.”
- Select “OhioHealth Preferred” for your “Plan” and – “OhioHealth Preferred – Aetna” in the “Product” drop down and click “Continue.”
- When searching for providers, pay attention to the tier levels:
 - TIER 1** (in-network) Lower deductibles, copays, coinsurance and out-of-pocket max.
 - TIER 2** (in-network) Costs are lower than using an out-of-network provider, but higher than Tier 1 providers.
 - TIER 3** (out-of-network) You will pay the highest cost out-of-pocket.

Pharmacy Benefits

We're committed to helping you manage the cost of your prescription medications and accessing convenient in-network pharmacies.

OhioHealth Employer Formulary:

Through our partnership with Navitus we are able to offer lower-cost alternatives like generics or less expensive brand name drugs when clinically appropriate. You can view the formulary via the QR code or visit OhioHealthyPlans.com.



For pharmacy questions, contact Navitus at (855) 673-6504.

OhioHealthy Care Management

Transitions of Care/ Continuity of Care



At OhioHealthy, we understand switching health plans can feel overwhelming.

OhioHealthy understands the importance of maintaining your health without interruption when switching health plans. If you're new to OhioHealthy or are in the middle of receiving care for a medical condition, or have a procedure scheduled, our care management team will support you every step of the way.

Working across the healthcare ecosystem, our clinical care management team supports each member's individual needs by:

- Assessing immediate and long-term care needs.
- Finding network providers within their desired geography.
- Assisting with additional transition needs.
- Providing access to community resources.
- Reviewing benefits and providing answers to frequently asked questions.

Contact OhioHealthy Care Management at (614) 485-7941 or CareManagement@OhioHealthyPlans.com to learn more.

Health Condition Management

Our specialized programs, developed exclusively for OhioHealthy Members, connect them to resources and professionals across the health and wellness continuum. We provide members pathways to better health including programs for:

- Diabetes
- Weight Management
- Chronic Obstructive Pulmonary
- Disease (COPD)
- Asthma
- Cardiovascular (Hypertension, High Cholesterol, Heart Failure)
- Musculoskeletal (Spine Wellness)

Our Clinical care management team supports each member's individual needs by:

- New member "welcome call" outreach within 30 days of plan enrollment
- Telephonic coaching
- Support building a personalized health plan
- Scheduling appointments with primary care and/or specialists within the OhioHealthy network.
- Assistance accessing specialized resources, health care providers, information related to their condition and much more

