



BlueCross BlueShield
of New Mexico



Your Member Portal: myBlueElementNM.com

Secure, online access to your health care spending and benefit plan.

Opt in for electronic communications

By opting in, you can receive helpful information about your benefits and health via email and engage on-the-go. You can also receive an email when your electronic Explanation of Benefits is available. The EOB shows the medical claims and payments made by your health benefit plan. Log on and go to the **My Account** tab to opt in so you can see the information you need when you need it...and save a few trees along the way!

Access your benefits and claims

You can quickly access your and your family's benefits and claims to help you make smart, informed choices about your health and health care spending.

Review all your expenses in one place

Review all your claims and deductible and out-of-pocket balances with just a few clicks. You can even filter the information to find exactly what you're looking for! Click the **Claims & Expenses** tab to see all your information.

Connect through the Message Center

Connect with customer service when you have questions, including immediately sending a question about a claim while viewing its details.

Get a full look at your benefits

Click the **Benefits & Coverage** tile to review the details of your plan, including your coverage, your member ID, and your dependents and their information.



Register now at myBlueElementNM.com to access the member portal and download for free the myBlueElement Mobile App from Apple or Google Play.

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