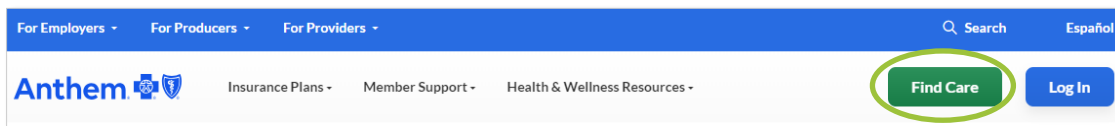


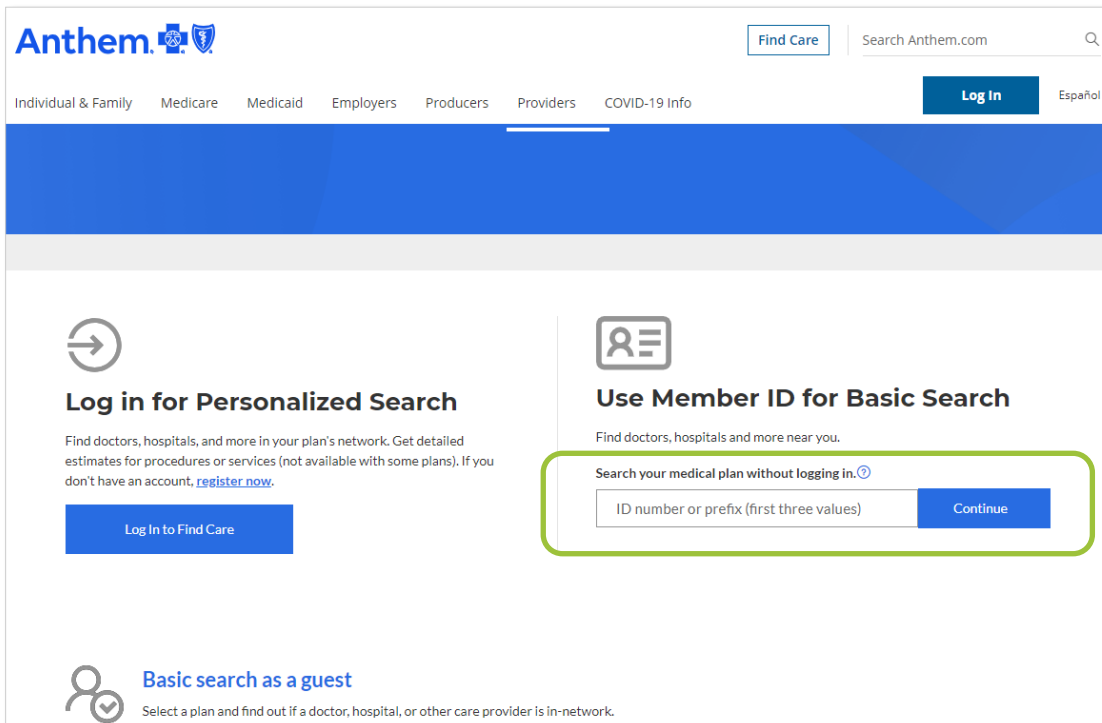


How to Find a Medical Provider

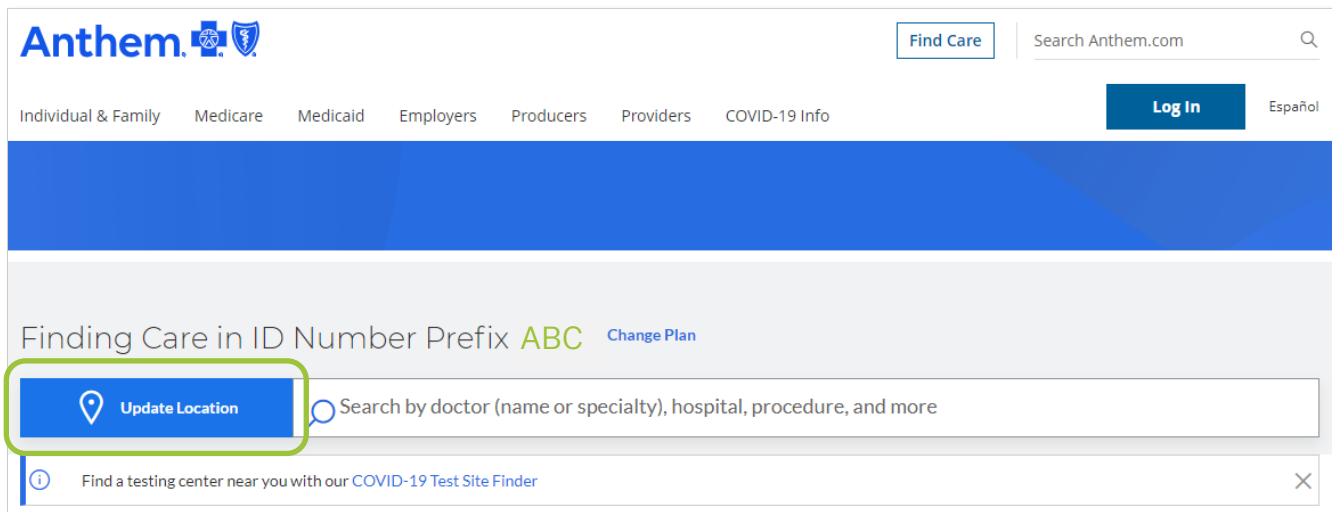
1. Go to www.anthem.com.
2. Click **Find Care** button.



3. Enter 3-digit prefix number from your ID card into in the box under **Member ID for Basic Search**.

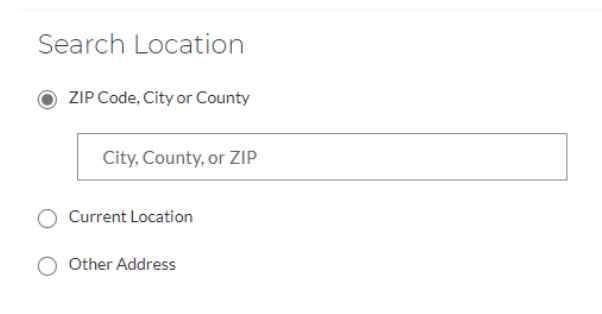


4. Once the next page is loaded, click on **Update Location button**.



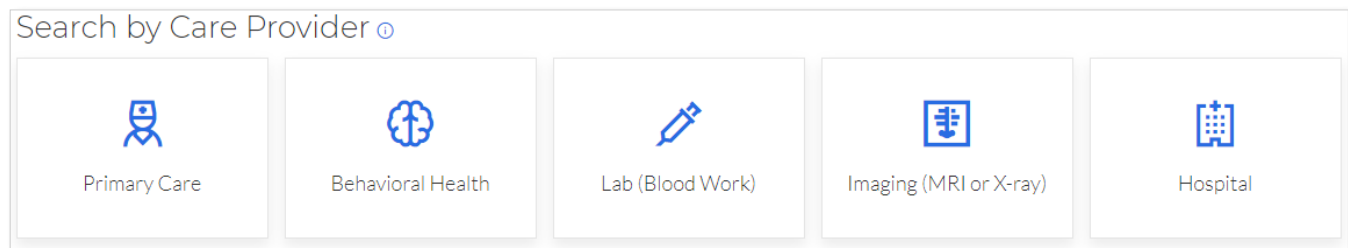
The image shows the Anthem website header. The Anthem logo is on the left. Navigation links include Individual & Family, Medicare, Medicaid, Employers, Producers, Providers, and COVID-19 Info. A 'Find Care' button and a search bar labeled 'Search Anthem.com' are on the right. A 'Log In' button and 'Español' link are also present. Below the header, a banner reads 'Finding Care in ID Number Prefix ABC' with a 'Change Plan' link. A search bar contains the text 'Search by doctor (name or specialty), hospital, procedure, and more'. A blue button with a location pin icon and the text 'Update Location' is highlighted with a green box. Below the search bar, a link says 'Find a testing center near you with our COVID-19 Test Site Finder'.

5. Select any of the options provided



The image shows a 'Search Location' modal. It has three radio button options: 'ZIP Code, City or County' (which is selected), 'Current Location', and 'Other Address'. Below the first option is a text input field with the placeholder text 'City, County, or ZIP'.

in the next screen.



The image shows a 'Search by Care Provider' section with five buttons. Each button has an icon and a label: 'Primary Care' (doctor icon), 'Behavioral Health' (brain icon), 'Lab (Blood Work)' (test tube icon), 'Imaging (MRI or X-ray)' (MRI icon), and 'Hospital' (hospital icon).

6. Click one of the **Search by Care Provider** boxes. The results will appear on a new screen, click the physician's name to obtain additional details.
7. View your search results. Click the printer icon to print the results of your search.
8. Click on a provider name to see more details.

