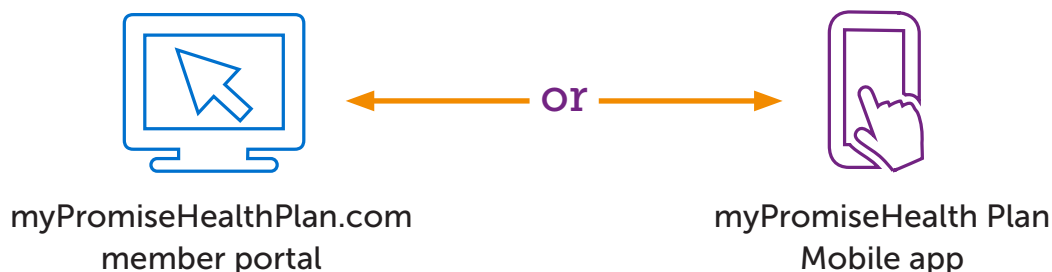


Access Your ID Card Online

Did you know that you don't need your physical ID card to use your health benefits?

You can access your Promise Health Plan ID card anytime, from anywhere (including your doctor's office) via:



Using the myPromiseHealthPlan.com Member Portal

► Step 1:

Go to the myPromiseHealthPlan.com member portal and log in. If you've never used the portal before, you will have to complete a quick one-time registration process.

The screenshot shows the homepage of the myPromiseHealthPlan.com member portal. The header features the "Promise Health Plan" logo and a "Español" link. The main content area is divided into two primary sections: "Log in" and "Register". The "Log in" section includes fields for "Username" and "Password", a "SUBMIT" button, and links for "Forgot your password?" and "Forgot your username?". The "Register" section is highlighted with an orange box and an arrow pointing to it from the text "Register here". Below the "Register" section, there are three user roles listed: "Member" (Find a provider, check claim status, manage your health and more.), "Employer/Client" (Manage employee coverage and eligibility, view claims and view reports.), and "Broker" (Keep tabs on your clients' plan and access reports.). Each role has a "CREATE YOUR ACCOUNT" button. A black arrow points from the text "Log in here" to the "Log in" section.

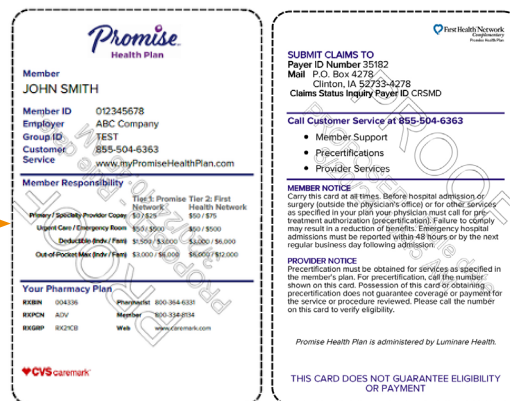
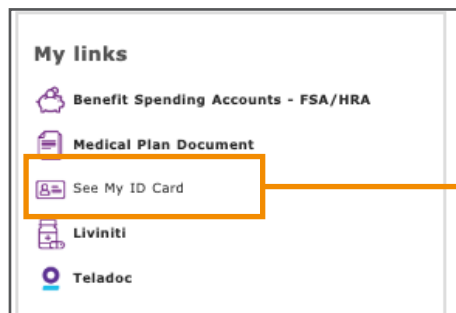
Continued on page 2 ►

Using the myPromiseHealthPlan.com Member Portal (continued)

► Step 2:

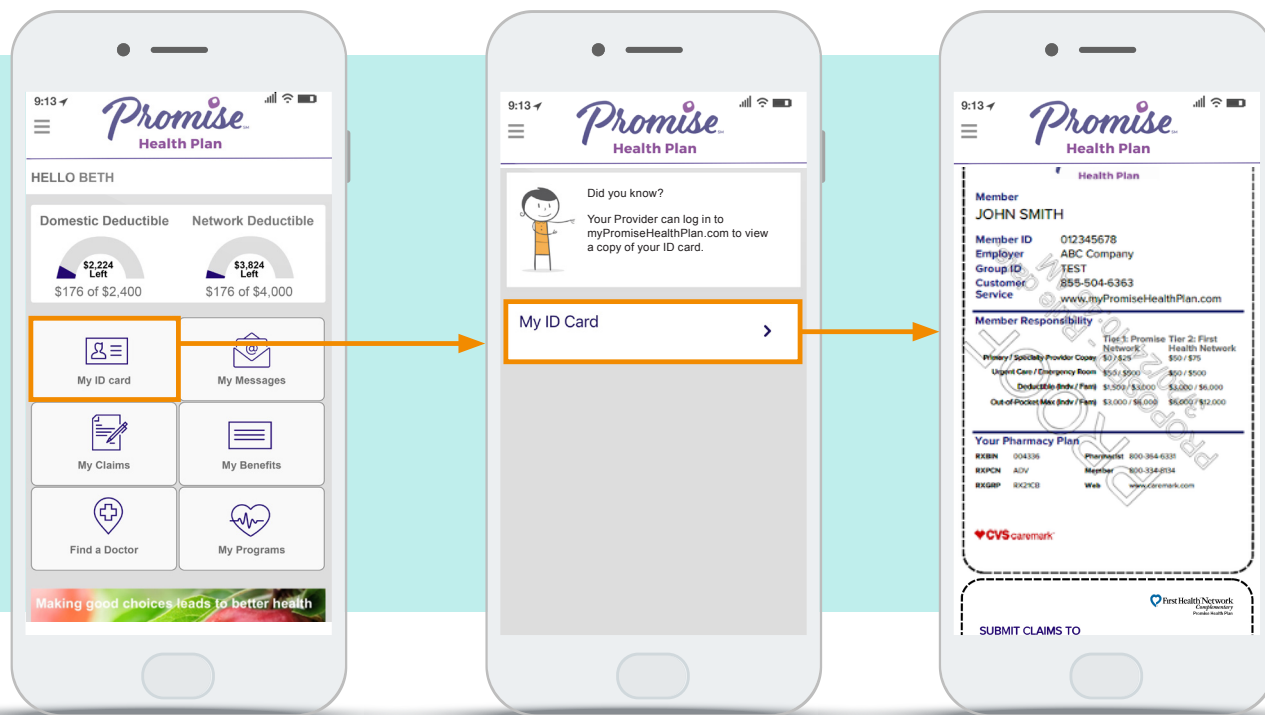
Go to the **My Links** section of your home page. Click the See My ID Card link.

NOTE: The links in your **My Links** section and the details on your ID card will vary depending on your specific plan benefits.



Using the myPromiseHealth Plan Mobile App

You can also access your ID card via our mobile app, **myPromiseHealth Plan Mobile**, available for free download from the Apple App Store or Google Play.



If you have any questions, just call the customer service number on your current ID card or send us a message via the myPromiseHealthPlan.com Member Portal.

