

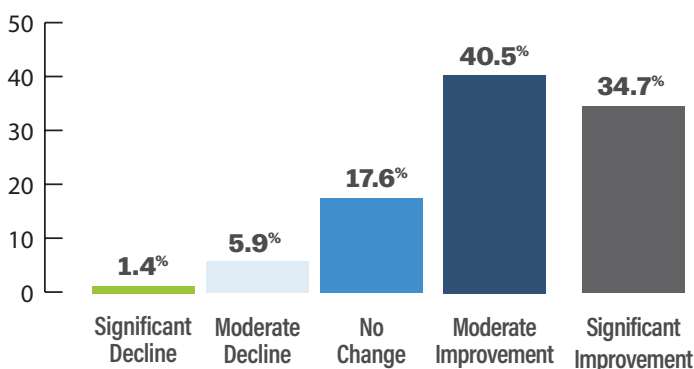
Support Solution Outcomes and Impacts

Employee assistance programs (EAPs) with the proper construct can have a lasting effect on employee health, wellbeing and productivity. Support Solution* used four evidence-based diagnostic tools to measure the impact of the EAP for 7,040 employees who used the program between January 1, 2019 and December 31, 2019. A summary of the results is below.

Productivity

(Diagnostic tool used : SPS-6)

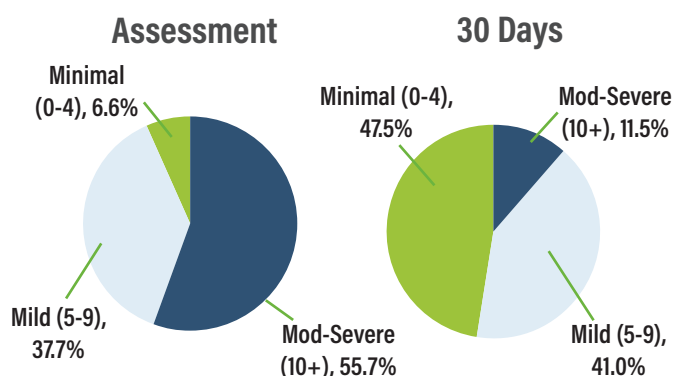
Over 75% of employees reported improved productivity after using the EAP.



Depression

(PHQ-9)

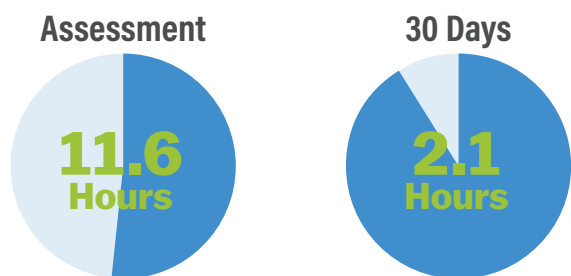
Over 98% of EAP participants with depression reported improvement after using the program.



Absenteeism

(WOS)

The average time missed from work due to the employee's presenting issue **dropped from 11.6 hours to 2.1 hours** after using the EAP.



Alcohol Use

(Audit)

Nearly 92% of employees who presented with alcohol use or abuse reported reduced risk after using the EAP.

Score	Risk Level	Assessment	30 Days
0-7	Zone I: Low Risk	22.9%	70.8%
8-15	Zone II: Risky	43.8%	20.8%
16+	Zone III: Harmful or Severe	33.3%	8.4%

*Study conducted by Curalinc Healthcare

Please contact your client manager to learn more about Support Solution.

