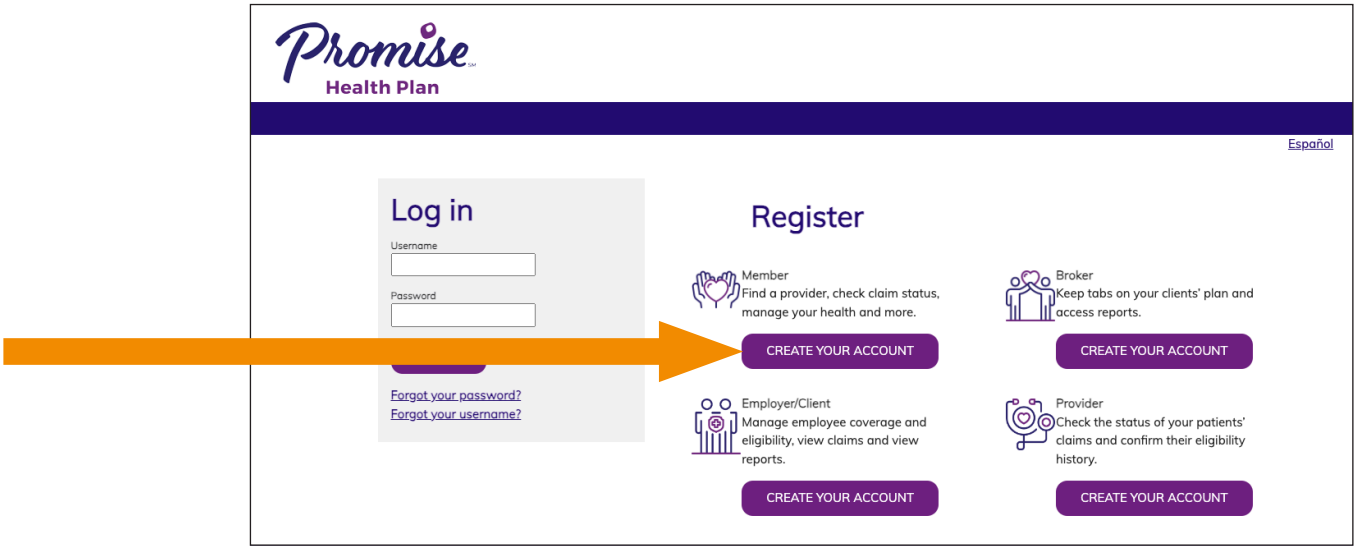
A Member's Guide To Registering on the myPromiseHealthPlan.com Member Portal

Promise℠ Health Plan

To register as a member on the **myPromiseHealthPlan.com member portal** for the first time, you will need to follow these steps:

Step One: Create an Account

Go to the **myPromiseHealthPlan.com** member portal and select the **Create Your Account** button under the Participant section. Each plan member will need to create their own account.

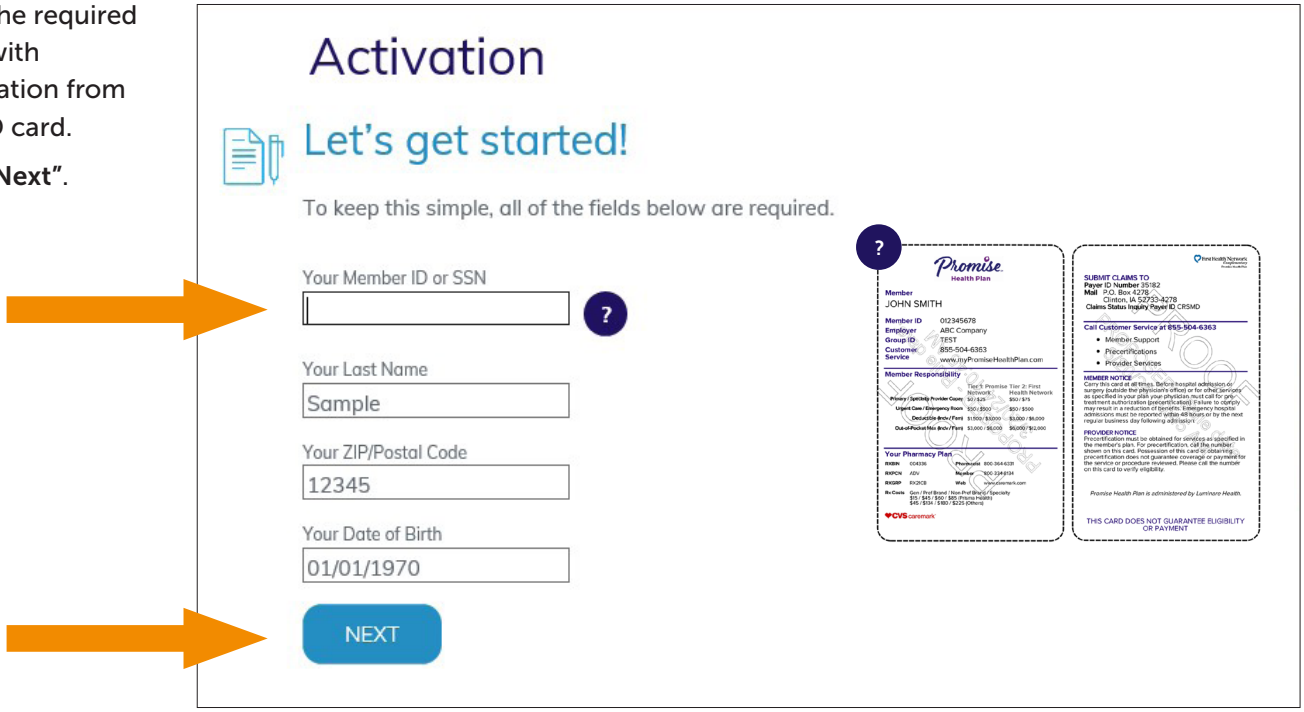


Note: If at any time, you forget your username or password, you can select the appropriate link under the login button on the home page, and then follow the prompts.

Step Two: Activation

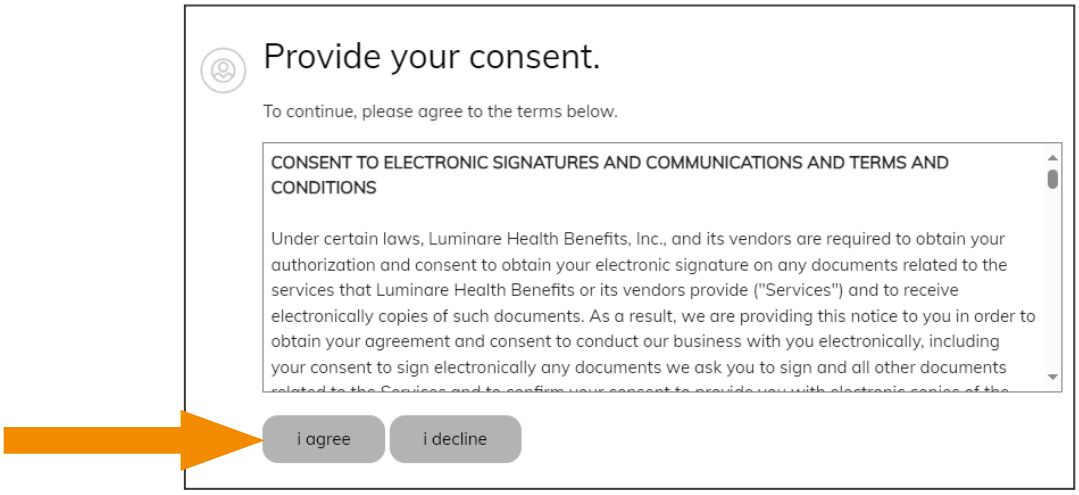
a. Enter the required fields with information from your ID card.

b. Click **"Next"**.



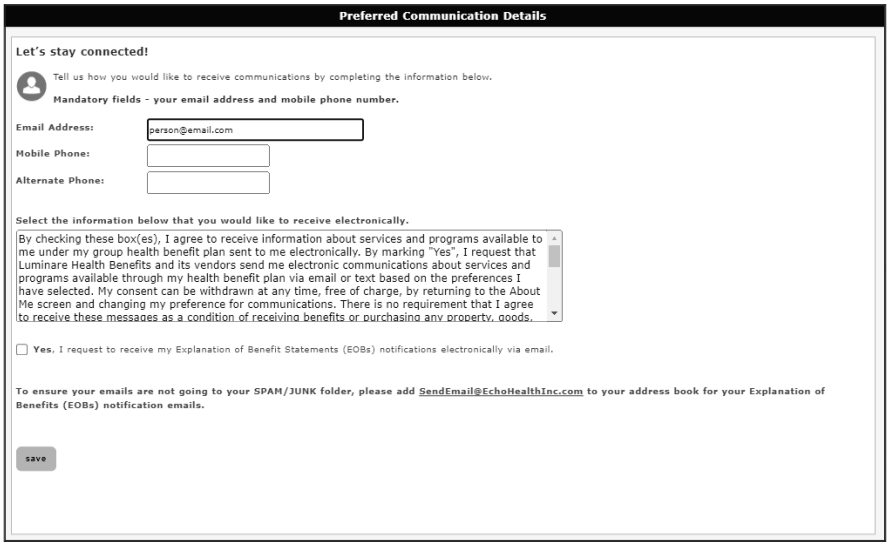
Step Three: Provide Your Consent

Click **"I agree"** to accept the consent to electronic signatures and communications and terms and conditions.



Step Four: Contact Information

Enter your contact information in the fields below. You must enter your email address and at least one phone number.

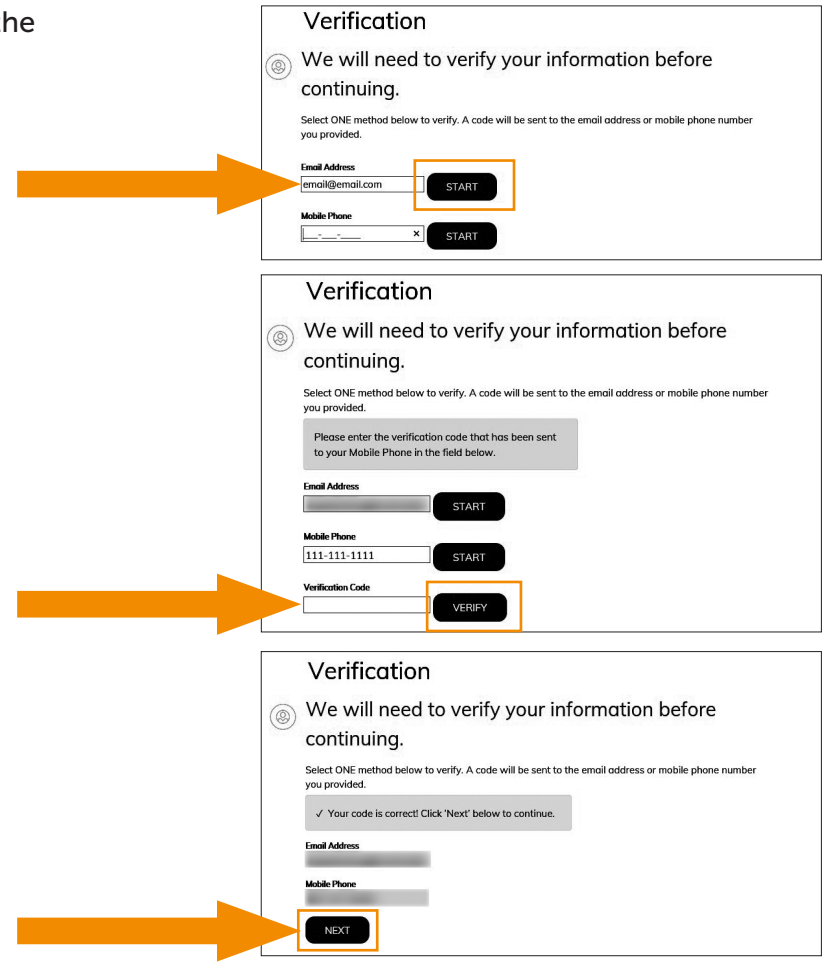


Step Five: Verification

a. Click **"Start"** next to the communication method you would like to verify and a code will be sent to the email address or mobile phone number you provided.

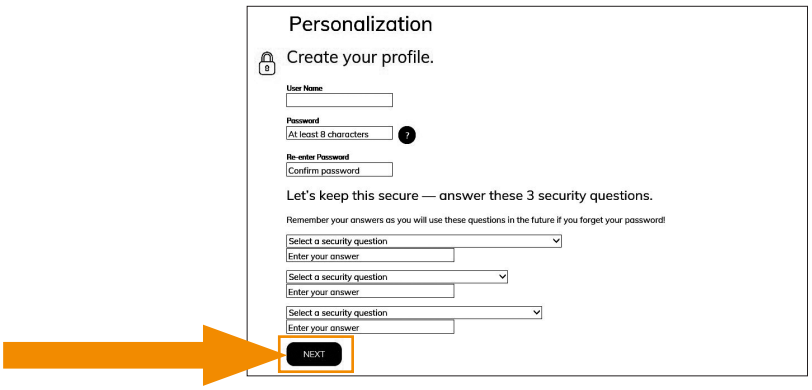
b. Enter the verification code in the indicated field.

c. Click **"Next"** to continue



Step Six: Personalization

Create your profile by choosing a user name and password. Answer three security questions and click **"Next."**



Once you're registered on this site, please be sure to bookmark it as a favorite, and return directly to the **myPromiseHealthPlan.com** member portal for all future visits.

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